

Summary View

Overview

Metric One Summary View for Onyx Employee Portal (OEP) extends the power of the Onyx OEP client by providing a fast, “flattened” information rich interface for managing your customer data.

The interface provides a multitude of OEP features all contained within a single screen, allowing the user to quickly and efficiently access vital customer information while drastically reducing mouse clicks.

Features

- Fully customizable, “open-source” software. The Summary View is meant to be customized to meet the specific modeling of your OEP system, and the needs of your particular organization
- Integrated Customer Search allowing fast searching for company and individual records

- Customer detail data rows shown instantaneously in expandable lists

These lists could include (but are not limited to):

- Sales Opportunities
 - Service Incidents
 - Support Incidents
 - Products
 - External Contacts
 - Internal Contacts
 - Campaigns
 - Surveys
 - Emails
 - Attachments
 - (Custom tables & data)
- Robust toolbar functions included in interface, including the ability to add, delete, edit and load a record from any record set configured
 - “Hover” technology shows additional detail immediately when the mouse is positioned over a record in any list

Benefits

Provides a streamlined data management interface to supplement the standard Onyx power page interface to increase the speed and efficiency of your OEP users’ daily tasks.

